

1M6116

Roll No. \_\_\_\_\_

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**1M6116**

**MBA I - Sem. (Main / Back) Exam., Dec. 2019**

**M-106 IT For Managers**

**Time: 3 Hours**

**Maximum Marks: 70**

**Min. Passing Marks: 28**

**Instructions to Candidates:**

- (i) *The question paper is divided in two sections.*
- (ii) *There are sections A & B. Section A contains 6 questions out of which the candidate is required to attempt any 4 questions. Section B contains short case study / application based question which is compulsory.*
- (iii) *All questions carry equal marks.*

1. NIL

2. NIL

**SECTION - A**

Q.1 Discuss the functional components of a computer system with the help of a suitable diagram. [14]

Q.2 Write short notes on :

(a) Windows Operating System [7]

(b) MS-Excel [7]

Q.3 Discuss any five HTML tags which are used to create a webpage. [14]

Q.4 Write notes on :

- (a) Decision Support System [3½]
- (b) Neural Networks [3½]
- (c) Artificial Intelligence [3½]
- (d) Cyber Crime [3½]

Q.5 (a) Discuss the investigation phase of System Development Life Cycle. [7]

(b) Discuss feasibility analysis in System Development Life Cycle. [7]

Q.6 (a) Discuss the features of e – commerce system. [7]

(b) Discuss the functions of customer relationship management. [7]

## **SECTION - B**

### **Case Study**

Q.7 Discuss the development of a software system for banking sector in India. [14]

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