

(b) What is Decision making ? Explain various levels of Decision making with examples.

8

OR

2 (a) Explain the role of BPR in MIS.

8

(b) What is information concept ? Explain and write classification of information.

8

UNIT - III

3 Explain the MIS application in service sector with one example?

16

OR

3 Explain the MIS application in manufacturing sector using production management or financial management ?

16

UNIT - IV

4 (a) What is EMS ? What are the components of EMS ? Discuss EMS model role & objectives.

8

(b) Explain ERP and its architecture. Also discuss the benefits of ERP package.

8

OR

4 Explain any module of SAP with example. (case study)

16

